

Centra Gas Manitoba Inc. Directives Compliance Status Update List
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Status Legend

- Overdue: No response or compliance from Centra and deadline has passed.
 Open: Waiting for response or compliance from Centra but deadline has not passed.
 Responded: Centra has provided a response and views this Directive as being completed. Requires PUB confirmation.
 Set Aside: PUB has set aside or rescinded the directive.
 Completed: PUB finds the Directive to be satisfied or no longer needed.
 Ongoing: Reports are filed periodically and reviewed by Board Advisors and PUB

Date	Order	Directive	Requirement	Status
2005-10-12	135/05	4	Centra file future General Rate Applications using both the Rate Base Rate of Return and Cost of Service methodologies, the former to be used as a test of the maximum revenue requirement;	Ongoing
2005-10-12	135/05	12	Future rate applications to be prepared with Centra's debt:equity calculation based on a stand-alone methodology;	Ongoing
2007-07-27	99/07	24	Centra confirm to the Board that no incremental costs are to accrue to Centra's customers for MH's new head office;	Ongoing
2008-12-02	156/08	5	Centra's marketing plan is hereby approved. The Board expects Centra to apply to the Board if it plans to make material changes to the media used for marketing.	Ongoing
2008-12-02	156/08	6	Centra is to develop educational materials for consumers to improve their understanding of the natural gas marketplace and their available choices, and file the drafts with the Public Utilities Board for approval prior to publishing or posting.	Ongoing
2008-12-02	156/08	7	Centra shall report the financial results of the program, including marked-to-market results, on an annual basis.	Ongoing
2008-12-02	156/08	8	Centra shall apply to the Board to expand their offerings for two and four year contracts and must also apply to the Board should Centra choose to discontinue any of the offerings approved within this Order.	Ongoing
2009-09-16	128/09	13	Centra to file a business plan with respect to the AMI project with the Board for its approval by January 15, 2010, and prior to proceeding beyond the pilot project expenditures. The business plan should include an assessment of the economic and noneconomic benefits of AMI, including safety-related matters, for both the meter reader and for Centra's customers.	Open
2009-09-16	128/09	26	If and when Centra becomes aware of any material change in its financial circumstances, including but not limited to significant changes to accounting, gas supply, or operations, Centra must inform the Board of the change and the resulting impact or anticipated impact on Centra's financial position.	Ongoing
2010-05-26	55/10	8	Centra is to continue to offer one, three, and five year Fixed Rate Primary Gas Service (FRPGS) offerings to residential and commercial consumers on a regular basis, and consider offering FRPGS to its larger customers (that consideration is to include consultation with larger customers).	Ongoing
2011-04-28	65/11	10	Centra amend the COG methodology such that Centra is to provide a gas cost forecast update in future COG proceedings, in a manner similar to that of GRA proceedings.	Ongoing
2013-07-26	85/13	4	That Centra file an update to its interest rate forecast for the Board's consideration when Centra files its rebuttal evidence during any future General Rate Application.	Ongoing
2013-07-26	85/13	26	That Centra file future applications as complete applications and not provide a portion of the application at a later date.	Ongoing
2013-07-26	85/13	- (see p. 58)	Centra is to provide the Board with a brief report outlining the numbers of customers that signed up for each FRPGS offering. Centra is also to provide its current position relative to the four program review thresholds.	Ongoing
2015-10-29	108/15	- (see p. 25)	File monthly PGVA balance information with the Board going forward	Ongoing

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2016-01-25	12/16	1	Before commencement of the construction of a gas pipe line, the utility shall file with the Board a certificate from a professional engineer licenced to practice in Manitoba certifying that the plans and specifications are in accordance with the standards prescribed by the regulations under The Gas Pipe Line Act (the "Regulations") and that the construction of the proposed gas pipe line will not endanger the public safety. This certificate of the engineer shall be in accordance with Attachment "A" to this Order.	Ongoing
2016-01-25	12/16	2	Immediately after a gas pipe line has been placed into operation, the utility shall file with the Board a certificate from a professional engineer licenced to practice in Manitoba certifying that all gas pipe lines and related equipment and mains have been constructed in accordance with (1) the standards prescribed in the Regulations, (2) the standards prescribed by The Public Utilities Board, and (3) the plans and specifications prepared for the Project, and that gas pipe lines and related equipment and mains are tight and safe for use. This certificate of the engineer shall be in accordance with Attachment "B" to this Order.	Ongoing
2016-01-25	12/16	3	Each gas utility regulated by the Board shall file a complete set of its standard construction drawings used for construction and maintenance activities on gas transmission and distribution systems together with a certificate from a professional engineer licenced in Manitoba certifying that the standard construction drawings are in accordance with the standards required by the Regulations and their use in construction and operating activities will not endanger the public health or safety when operated in accordance with design operating conditions. This certificate of the engineer shall be in accordance with Attachment "C" to this Order.	Ongoing
2016-01-25	12/16	4	On an annual basis, any utility that locates, constructs, maintains and operates gas pipe lines shall file with the Board a certificate from a professional engineer licenced to practice in Manitoba certifying that all construction, operation and maintenance during the applicable calendar year was performed so as not to endanger the public health or safety, that any construction was performed in accordance with the standards and specifications prescribed in the Regulations and the standards and specifications prescribed by the Public Utilities Board, and that the system is tight and safe for use. This certificate of the engineer shall be in accordance with Attachment "D" to this Order.	Ongoing

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2016-07-19	90/16	1	<p>Any natural or liquefied petroleum gas utility or pipeline system operator regulated by the Board must notify the Board's designated engineering advisor for gas safety matters by telephone immediately after the discovery of any incident involving natural or liquefied petroleum gas that occurs in the transmission or distribution system of that utility or system operator up to the point of delivery, if the incident:</p> <p>(a) Caused a death or personal injury requiring immediate medical attention;</p> <p>(b) Resulted in damage to the transmission or distribution system sufficient to require the curtailment of supply to two or more customers;</p> <p>(c) Resulted in property damage exceeding or likely to exceed \$10,000;</p> <p>(d) Resulted in an unintended ignition or explosion of gas;</p> <p>(e) Resulted in the detection of gas inside a building or structure that is reasonably believed to have originated from a leak in the transmission or distribution system prior to the point of delivery and migrated into the building or structure;</p> <p>(f) Resulted in a concentration of gas in excess of 50% of the lower explosive limit in a sewer, catch basin, or similar underground structure; or</p> <p>(g) Resulted in a leak requiring immediate action to curtail the escaping gas</p>	Ongoing
2016-07-19	90/16	2	<p>If a utility or system operator is made aware of any incident involving natural gas or liquefied petroleum gas delivered by the utility or system operator that, but for the fact that it occurred downstream of the point of delivery, would be a reportable incident under section 1, the utility or system operator must report the incident in the same manner as an incident reportable under section 1.</p>	Ongoing
2016-07-19	90/16	3	<p>Any utility or system operator required to report an incident under section 1(a)-(f), but not section 2, must, within 15 business days of the incident, also file a written report to the Board that sets out the relevant facts relating to the incident, including the consequences of the incident, the utility's or system operator's opinion as to the cause of the incident, and any changes to the utility's or system operator's systems or procedures made or planned to be made as a result of the incident.</p>	Ongoing
2016-07-19	90/16	5	<p>Centra Gas Manitoba Inc. shall continue to operate the Quality Assessment Process (QAP). The QAP shall be subject to an annual external audit or at a frequency approved by the Board. The Terms of Reference for the external audit and the selection of the external auditor must be approved by the Board. All costs of the external audit are to be paid by Centra. Centra shall arrange for Quarterly communication meetings between Centra, Board staff, and the Board's engineering advisors. The purpose of these meetings is to discuss gas safety and other related matters as outlined in the Terms of Reference for these meetings.</p>	Ongoing

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2016-07-19	90/16	6	Centra shall file the following reports at a frequency to be determined by the Board: i. Key performance indicator (KPI) reports; ii. Cathodic protection status reports; iii. Quality assessment reports; iv. Corrective action request (CAR) reports; v. Pipeline system integrity annual review reports; vi. Risk assessment reports; vii. Summary reports outlining damages to Centra's plant; viii. Copies of any progressive response letters issued to high-risk excavators; ix. Copies of Centra's internal technical standards and procedures as they are updated; x. QAP Multi-Year Plans; and xi. Such further and other reports as may be requested by the Board from time to time.	Ongoing
2016-07-19	90/16	7	Centra's Safety and Loss Management System shall be audited at a frequency determined by the Board by an auditor retained by the Board.	Ongoing
2019-07-24	108/19	2	Centra is to file a customer notification and consultation plan with the Board for comment and approval no later than 12 months prior to the commencement of negotiations regarding the future renewal or replacement of the approved storage and transportation arrangements.	Open
2019-10-11	152/19	3	Centra shall prepare and file an Integrated Cost Allocation Methodology report as a Minimum Filing Requirement for the next General Rate Application including the information required in this Order.	Open
2019-10-11	152/19	4	Centra shall use the Average Service Life methodology without provision for asset retirement costs (that is, excluding net salvage) for calculating depreciation rates for rate-setting purposes. Centra shall also not amortize the difference between the Average Service Life and Equal Life Group depreciation methodologies for rate setting, at least until such time that an IFRS-compliant Average Service Life depreciation study has been filed.	Ongoing
2019-10-11	152/19	7	Centra shall file a five-year asset management and capital expenditure plan as part of future General Rate Applications. Plans are not to include the costs of undetermined or undefined projects for the first three years of the plan. Furthermore, future plans are to be current such that the Board is able to review proposed capital expenditures before construction commences, where practical.	Open
2019-10-11	152/19	8	Centra shall file the Natural Gas Strategic Asset Management Plan when complete but no later than as a Minimum Filing Requirement at the next GRA, including the additional items identified in this Order.	Open
2019-10-11	152/19	23	During future General Rate Application proceedings, Centra shall file, at the earliest opportunity, information regarding any post-filing events or changes that would have a material impact on rates if reflected in Centra's revenue requirement.	Open
2019-10-11	152/19	24	Centra shall file its reference heating value to be used in rate-setting as part of future Cost of Gas or General Rate Applications, along with five years of historical heating values.	Open
2019-10-11	152/19	28	Centra shall file all contracts with Power Station customers, as well as feasibility tests and true-ups associated with the extension of service to the power stations. Centra shall include any information supporting the determination of the minimum margin guarantee as part of the Minimum Filing Requirements for a future review of Centra's cost of service study.	Responded. (Pending further review at the next Centra GRA.)

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2019-10-11	152/19	31	Centra shall file a Centra-specific strategic plan, separate from the Manitoba Hydro plan, at the next General Rate Application. This strategic plan shall include details of Centra's management structure, strategic asset management plan, framework for assessing and evaluating risks and risk tolerance, major planned expenditures, change management arising from the Voluntary Departure Program, and financial metrics and targets.	Open
2019-10-11	152/19	42	Centra shall file the information required in this Order regarding its liability insurance coverage amount as part of future General Rate Applications.	Open
2019-12-04	178/19	1	Effective January 1, 2020, the minimum standard for the design, construction, operation, and maintenance of gas pipelines in Manitoba shall be CSA Standard Z662-19 Oil and Gas Pipeline Systems.	Set Aside, effective Jan 1/24 (Note: Superseded by Order 112/23 Directive 1).
2022-07-11	72/22	1	Centra to include, in its next General Rate Application, Centra's proposed financial targets together with all underlying assumptions, including financial metrics, net incomes, retained earnings, and indicative rate increases in each of the long-term financial scenarios presented.	Open
2022-10-12	109/22	1a	Centra's cost of service methodology shall be revised and updated as follows: a) For the Demand component of Centra's Transmission and Distribution functions, the existing peak and average allocation methodology shall be replaced with a coincident peak allocation methodology based on Centra's design day. The Interruptible class shall be included in the calculation of the allocators.	Open
2022-10-12	109/22	1b	Centra's cost of service methodology shall be revised and updated as follows: b) The costs associated with the dedicated transmission mains and related assets supplying unodourized gas to the Special Contract and Power Station customer classes shall be directly assigned to those classes.	Open
2022-10-12	109/22	1c	Centra's cost of service methodology shall be revised and updated as follows: c) Centra shall complete a minimum system study, using cost data indexed to inflation, to inform the classification of Centra's distribution mains. If Centra's minimum system study is ready in time for the utility's next general rate application, Centra's cost of service study for that application is to be based on the classification percentages suggested by the minimum system study. If the study is not ready in time for Centra's next general rate application, Centra is to retain the existing 67% Demand and 33% Customer classification for its distribution mains and provide an update on the preparation of the study at the general rate application.	Open
2022-10-12	109/22	1d	Centra's cost of service methodology shall be revised and updated as follows: d) For the Demand component of Centra's Pipeline function, the existing peak and average methodology shall be replaced with a coincident peak allocation methodology based on Centra's design day that excludes the Interruptible customer class in the calculation of the allocators. mains and provide an update on the preparation of the study at the general rate application.	Open
2022-10-12	109/22	1e	Centra's cost of service methodology shall be revised and updated as follows: e) For the Demand component of Centra's Storage function, the existing peak and average methodology shall be replaced with a winter season demand in excess of summer season demand methodology that includes the Interruptible customer class in the calculation of the allocators.	Open

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2022-10-12	109/22	2	Centra shall update its service line study and meter study in time for the next general rate application. The cost data included in both of these studies are to be indexed for inflation.	Open
2022-10-12	109/22	3	Centra shall file, together with its next general rate application, a modified franchise expansion adjustment that removes only the adjustment for the Special Contract and Power Station customer classes. Centra shall also file its preferred approach to the adjustment, including Centra's rationale for the complete elimination of the adjustment if Centra remains of the view that a complete elimination is warranted.	Open
2022-10-12	109/22	4	Centra shall update its unaccounted-for gas (UFG) study as soon as practicable. Should this updated study not be available by the next general rate application, Centra shall provide an update on the progress made with respect to the study. Until the updated UFG study is completed, Centra may continue to use the existing results of its historical UFG study for cost allocation purposes.	Open
2022-10-12	109/22	7	An interim rate measure for the Special Contract class and affecting the Power Station class BE AND HEREBY IS APPROVED as follows: a) Effective November 1, 2022, the non-gas portion of the Special Contract class rates shall revert to the rates in effect for that class before November 1, 2019; b) The resulting revenue deficiency from reverting the Special Contract rates, in comparison to the non-gas rates approved in Order 161/19, shall be charged to the Power Station class through revised non-gas rates effective November 1, 2022; and c) The interim rate measure expires, and the non-gas portion of the Special Contract class rates shall revert back to the rates approved in Order 161/19, on November 1, 2023, unless the Board orders otherwise.	Set Aside (Note: Superseded by Order 106/23 Directive 1).
2022-10-12	109/22	8	Centra shall file updated rate schedules that include the elimination of the Co-Op class and the interim rate approved in Directive 7 together with its November 2022 Gas Commodity rate application.	Complete
2022-10-12	109/22	10	Centra shall make a compliance filing with the Board before November 1, 2022, that includes Centra's updated Terms & Conditions of Service that reflect the elimination of the Co-Op customer class and the rate restructuring changes directed in Order 131/21.	Complete
2022-10-12	109/22	11	Centra shall file with the Board, together with its next general rate application or by March 31, 2023, whichever is earlier, a proposal on how an electronic version of its cost of service model may be shared with interveners for the purposes of the next general rate application and what confidentiality protections should be put in place to enable the sharing of such a model.	Responded
2022-10-12	109/22	12	Centra shall file, together with its next general rate application, confirmation that it has implemented the changes to its cost of service methodology approved in this order and that its cost of service study filed in the general rate application conforms to the Directives set out in this order.	Open
2022-10-12	109/22	13	The rates requested in the next general rate application shall be based on the methodology approved in this Order. Centra shall file, with its next general rate application, the results of a new cost of service study prepared using the methodology approved in this Order.	Open
2022-10-31	117/22	5a	Provide any customer to whom Centra is marketing Fixed-Rate Gas Commodity Service and who would be deemed to be a "Small-Volume Customer" pursuant to the attached Code with a disclosure statement and rate comparison in the form appended as Appendices "G" and "K", respectively, to this Order at the time such marketing activities are initiated by Centra;	Ongoing

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2022-10-31	117/22	5b	No earlier than the first day of September and no later than the fifteenth day of September of each year under a contract for Fixed-Rate Gas Commodity Service for which the 30-Day cancellation period set out above has expired, provide any customer under such a contract who would be deemed to be a "Small-Volume Customer" pursuant to the attached Code with an Annual Information Notice in the form appended as Appendix "C" to this Order.	Ongoing
2023-01-04	2/23	2	Centra shall file for Board approval, and before Centra finalizes modified Large General Service contracts with prospective customers, a revised version of Centra's Terms and Conditions of Service which adequately describes the modified Large General Service offering.	Complete
2023-01-04	2/23	3	Centra shall file, together with its next general rate application, an update regarding the modified Large General Service offering. The update shall include the number of customers who contracted for the offering and Centra's rationale for applying the same cost of service and rate design treatment to modified Large General Service seasonal customers as the utility does for firm, year-round, Large General Service customers. Further, the update shall address whether customers taking modified Large General Service should be grouped into their own customer class with separate cost allocation treatment.	Open
2023-08-10	93/23	3	Centra shall review its existing franchise and gas piping mapping records and report to the Board, by the earlier of either the filing of the next general rate application or December 31, 2023, whether there are other instances of Centra piping installed in areas where franchise (or crossing) rights have not been secured with the local municipality or approved by the Board through a franchise application.	Open
2023-08-10	93/23	4	Centra shall report to the Board, by September 6, 2023, any gas safety implications associated with the existing piping located in the Rural Municipality of Elton and the Rural Municipality of Oakview, which prior to this Order, were without the necessary franchise rights.	Responded
2023-09-13	106/23	1	Directive 7 of Order 109/22 BE AND HEREBY IS VARIED to extend the interim rate measure approved in that directive until the Board issues a final order in Centra's next general rate application.	Responded
2023-09-26	112/23	1	Effective January 1, 2024, the minimum standard for the design, construction, operation, and maintenance of gas pipelines in Manitoba shall be CSA Standard Z662-23 Oil and Gas Pipeline Systems.	Ongoing (effective Jan 1/24)
2023-09-26	112/23	2	Centra Gas Manitoba Inc., Stittco Energy Ltd., Stittco Utilities Man Ltd., and TransCanada Calibrations Ltd. shall file a letter with the Board by January 31, 2024 confirming compliance with CSA Z662-23.	Open
2022-02-14	Board Letter of February 14, 2022	1	Regarding the 2022 increase to the Increase to Federal Fossil Fuel Charge: The Board further directs Centra to seek, at least two months prior to any changes, revisions, or amendments to the Federal Carbon Charge, the Board's written authorization for further changes to the customers' bills (inclusive of the expected customer communication plan).	Complete
2022-10-31	Board Letter of October 31, 2022	(p.2)	Regarding the revisions to the FRGCS customer contracts and Standard of Conduct: For the Board's reference, Centra is to file, by December 1, 2022, the "clean" version of its revised FRGCS customer contracts and Standard of Conduct.	Open

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2023-03-24	Board Letter of March 24, 2023	1	Regarding the 2023 increase to the Increase to Federal Fossil Fuel Charge: The Board further directs Centra to advise the Board when the GGPPA is formally amended to reflect the applicable Federal Carbon Charge rates for 2023 to 2030 and to propose a plan of action if the amended rate for 2023 does not match the \$0.1239/m ³ Federal Carbon Charge approved herein for natural gas starting April 1, 2023.	Responded
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